



I recently took over the Executive Director role of the Police Activities League (P.A.L.) in Danbury, CT. The father of one of the girls that I coach for softball approached me in early 2018, explaining that he is a consultant for a firm- NASC in Monroe, CT- that performs audits directly with utility companies to identify historical billing errors and arrange refunds for previous overcharges. He was confident that they would be able to procure a refund for my facility, and since there was **no risk** (the firm only gets paid on contingency from successful outcomes: “**No Refund, No Fee**”) and it **was not a project** for me to engage in (I only needed to sign the 1-page agreement and provide a recent single copy of our electric and gas bills). Plus, I trusted my consultant due to the relationship through his daughter, so I proceeded with the audit with fingers crossed. Even if no refunds were obtained, I would at least have the peace of mind that I did not leave any money on the table.

I am so glad I did move forward because proceeding proved to be a wise decision. Not only did NASC procure a very nice refund for our facility, but the structural billing errors they corrected as part of the **process will reduce our electric bill by at least 7%** going forward (and we’re not billed on those ongoing reductions)! In fact, those savings will cover NASC’s modest fee within a few months.

I highly recommend that any P.A.L. facility engage NASC for this simple, risk-free process. The costs of running these large facilities keep going up, so this service was very helpful and appreciated.

Signed

Melissa Fracker

Executive Director, Danbury PAL